



1LINK® SYSTEM REQUIREMENTS

Firewall or Proxy Settings:

- 1Link resides within the FHLBNY networks: 1link-ipr.fhlbny.com.
- Ensure port 443 (HTTPS) is open outbound to 1Link ranges.

PC and Operating System Settings:

1Link operates on the Microsoft Edge and Google Chrome browsers. The recommended operating system is Windows 10 or later.

- Peripherals: Internet connection and a compatible pointing device

BROWSER SETTINGS	
Active Scripting	Enable or Prompt
First-Party Cookies	Accept or Prompt
Third-Party Cookies	Accept or Prompt

- Trusted Site: <https://1link-ipr.fhlbny.com>
- Microsoft Edge Reference: <https://docs.microsoft.com/en-us/microsoft-edge/deploy/about-microsoft-edge>
- Google Chrome Reference: <https://support.google.com/chrome/a/answer/7100626?hl=en>

Troubleshooting:

If you need further assistance, contact the 1Link Helpdesk at (800) 546-5101, and after the prompt, press 1. If you have any questions regarding your RSA SecurID Token, please contact 1Link Security Support at 1LinkSecurityServices@fhlbny.com or (800) 546-5101, and after the prompt, press option 4, then option 2.

NEED HELP GETTING AROUND 1LINK? NO PROBLEM. CONTACT US:

Phone: (800) 546-5101, option 1 | Email: msd@fhlbny.com

OUR SECURITY POSTURE

The FHLBNY takes protecting our members' information and data very seriously, and became [ISO 27001 certified](#) on October 15, 2022 to continue our commitment to enhance our cybersecurity and resiliency.



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